

Update contact details



Update mobile number and email address

(for one or more policies)

The screenshot shows the 'My profile' page in the Zurich user interface. At the top, there is a navigation bar with the Zurich logo and the text 'ZURICH 蘇黎世'. To the right of the logo are icons for 'My profile', 'Contact us', and 'Language', and a 'Logout' button. Below the navigation bar, there is a 'Back to My Policy' link. The main heading is 'My profile'. Underneath, there is a 'Contact information' section with fields for 'Name', 'Mobile phone number', and 'Email address'. Each field has a corresponding icon (person, phone, and envelope) and a redacted value. Below each field is an 'Edit' button with a pencil icon. A blue callout box with the number '1' points to the 'My profile' icon in the navigation bar, with the text 'Click "My profile"'. A blue callout box with the number '2' points to the 'Edit mobile number' button, with the text 'Change mobile number'. A blue callout box with the number '3' points to the 'Edit email address' button, with the text 'Change email address'. To the right of the 'Contact information' section, there is a blue sidebar with a lock icon and the heading 'Account information'. Below this heading are buttons for 'Change user ID' and 'Change Password'.

Remark:
Please note that any changes you make to your phone number and email address will automatically apply to all your associated insurance plans.

Update correspondence address (for one policy only)

1 Click the policy

My Policy

Property
Zurich Homecare Householder

✓ Active/inforce

Policy due date

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My profile Contact us Language Logout

✓ Active policy
Zurich Homecare Householder

Period of insurance Policy issue date Auto renewal
Yes

Claim procedure for different plans Make a claim for your accident

Back to My Policy Policy overview Claims record

Contact information of policyholder

Policyholder: [redacted]
Email address: [redacted]
Mobile phone no.: [redacted]

Correspondence address: [redacted]

Edit Contact Info Edit Address Info

Remark

If you have already updated your mobile/email today, please submit the update for correspondence address after one working day.

2 Click "Edit Address Info"