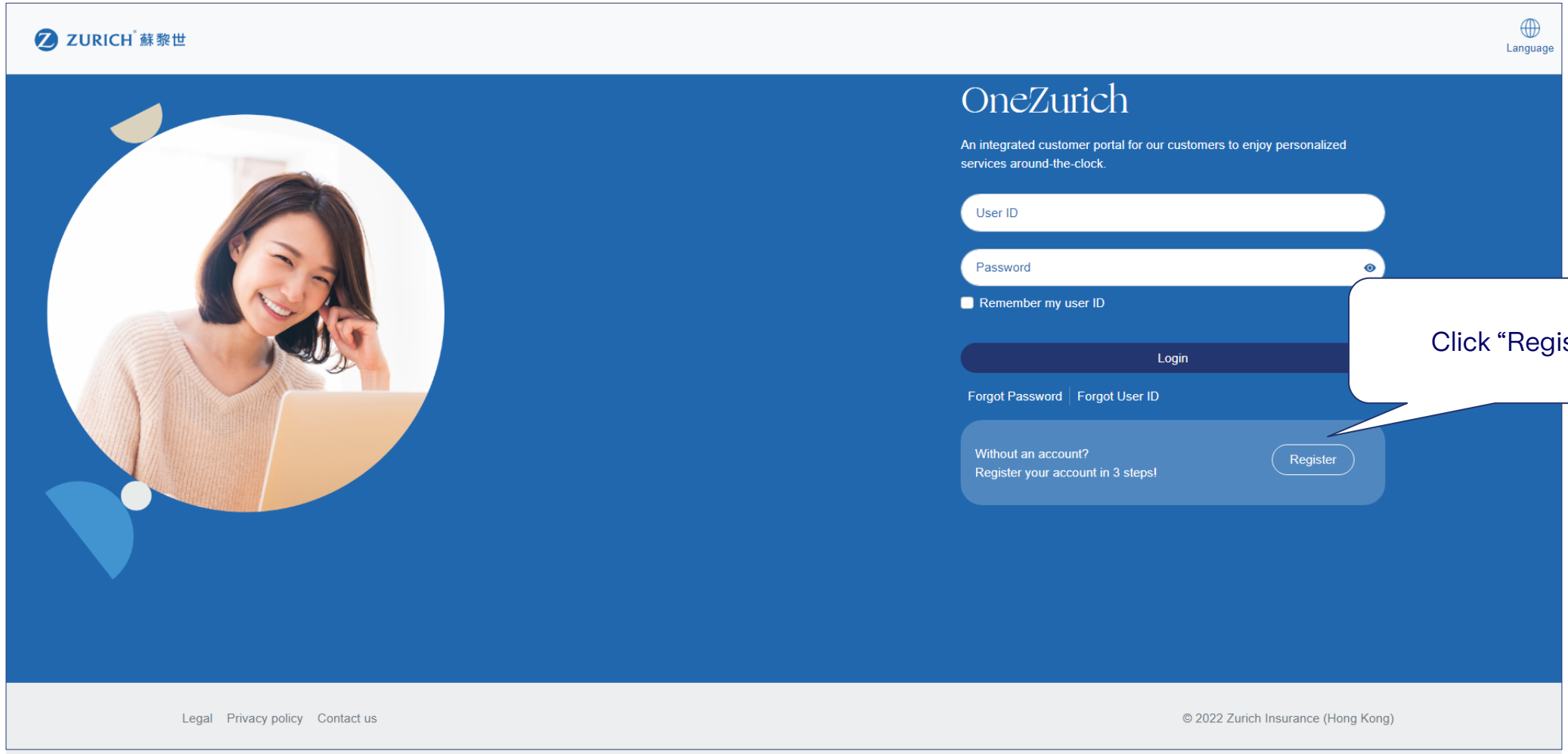
Registration

ZCO-SER-GUD-01940-ET-0923

Registration

Don’t have an account yet? Learn how to create one in 3 simple steps!



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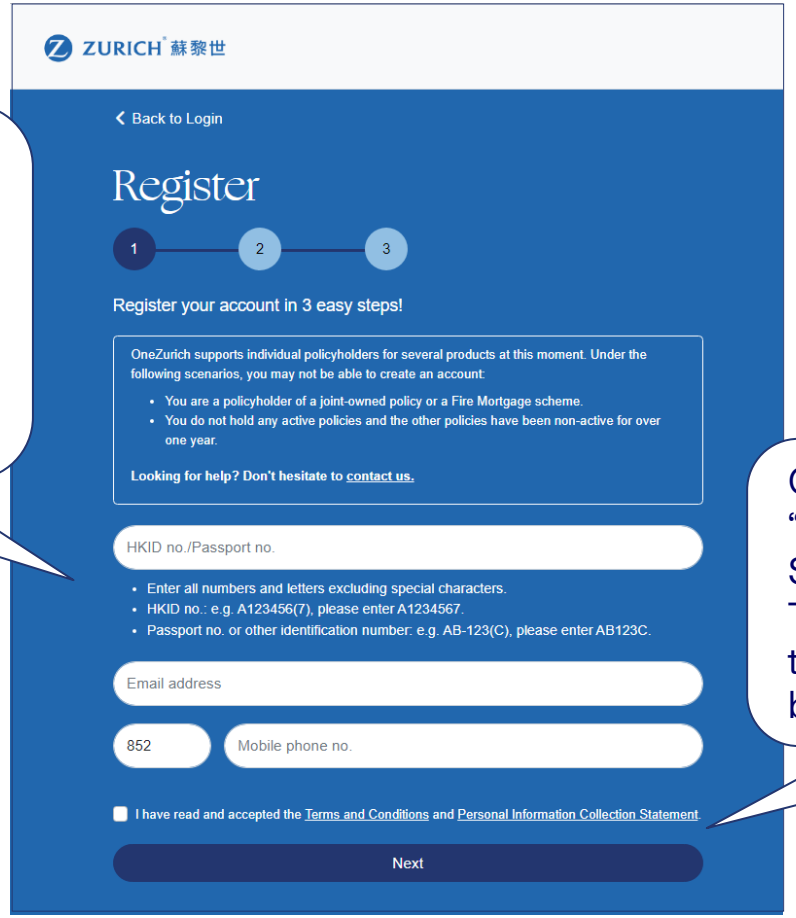
Follow these steps

Step 1
Input personal details

If you have purchased policies with one HKID no./passport no. but in different full names (i.e. “CHAN Tai Man” and “CHAN Tai Man Peter”), you might not be able to register.

Please contact us for assistance.



Click “Terms and Conditions” and “Personal Information Collection Statement” to read.
Then close the new tab to return to the registration page and tick the box.

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Follow these steps

Step 2
Click activation link (SMS/email)

ZURICH 蘇黎世

[redacted] 您好！

您的OneZurich客戶網上服務帳戶已成功開立！請按以下連結啟動您的個人賬戶。

立即啟動 Activate Now

提提您，此連結於14天內有效。如逾期請重新進行登記。

如須協助，請按此聯絡我們。

蘇黎世保險（香港）

此電郵由電腦系統自動傳送，請勿回覆。

Hi [redacted]

Your OneZurich Customer eService account has been successfully created! Please click the above "Account Activation" link to activate your account.

This activation link is only valid for 14 days. Please register again if it expired.

For any assistance, please click here to contact us.

Zurich Insurance (Hong Kong)

This is an automatically generated email, please do not reply.

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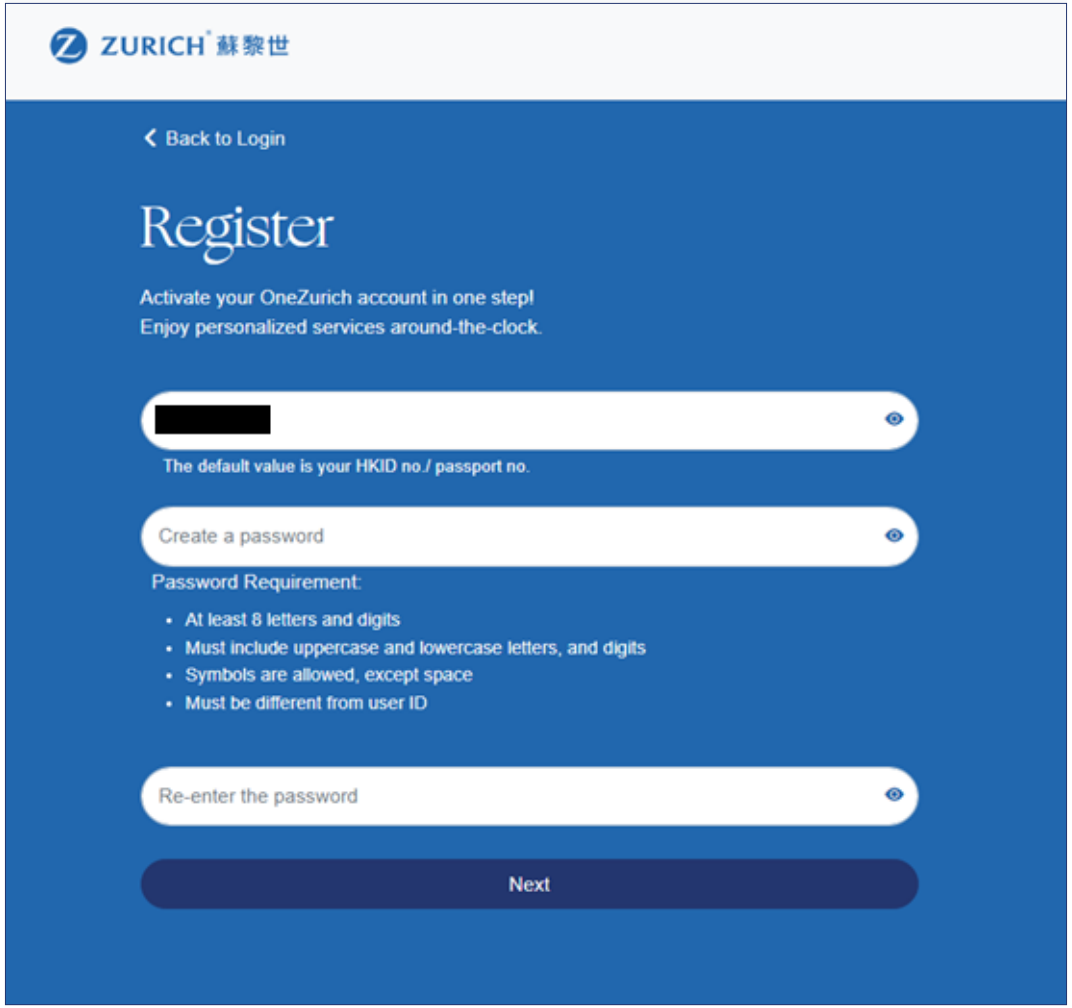
You’re all set!

Step 3
Set up User ID and password



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